

# LAUREL HOUSE SURGERY NEWS LETTER FEBRUARY 2019



**We are very pleased to inform patients that we have recently upgraded our telephone system. You will notice some changes when contacting the surgery. The main telephone number will remain the same but callers will hear a message to direct you to the most suitable option. We have live information reporting how long on average callers are waiting and how many callers are in the queue at any one time. We look forward to patient feedback over the next few months.**

## **Dr Rachel Glennie**

**We are happy to inform patients that Dr Glennie is returning to work after giving birth to a baby boy last year.**

**We look forward to welcoming her back to the surgery April 2019**

## **The practice offers the following clinics:**

- Respiratory Disease**
- Diabetes**
- Coronary Heart Disease**
- Travel Vaccine Advice**
  - HGV Medicals**
  - Minor Operations**
  - Family Planning**
  - Antenatal Care**
- Child Health & Immunisation**

## **Patient Information Point for Prostate Cancer Awareness**

We aim to provide easy access to information and support materials for Prostate Cancer.

We know that being diagnosed with prostate cancer can be a very difficult, confusing and emotional time for men and those close to them. We want to help you make sure that men, and their partners have access to the information they need, at the time they need it. Whether that's to help make an informed choice about treatment options or to provide support for any side effects they may experience, Patients, and their loved ones, can browse the information and take leaflets home to read in their own time. Please visit the Nursing area notice board for further information.